



*2022 Annual Report
&
2023 Personal
Planner*





**The Coastal Regional Commission is governed by
10 counties and 35 cities that are known as
the Coastal Region of Georgia**

Bryan County

Pembroke
Richmond Hill

Bulloch County

Brooklet
Portal
Register
Statesboro

Camden County

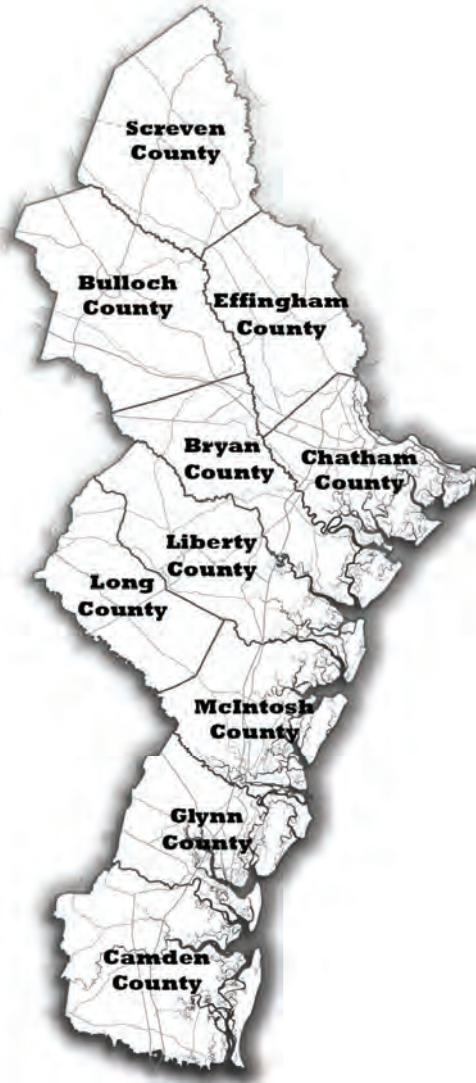
Kingsland
St. Marys
Woodbine

Chatham County

Bloomington
Garden City
Pooler
Port Wentworth
Savannah
Thunderbolt
Tybee Island
Vernonburg

Effingham County

Guyton
Rincon
Springfield



Glynn County

Brunswick

Liberty County

Allenhurst
Flemington
Gumbranch
Hinesville
Midway
Riceboro
Walthourville

Long County

Ludowici

McIntosh County

Darien

Screven County

Hiltonia
Newington
Oliver
Rocky Ford
Sylvania



NEW CHALLENGES, NEW OPPORTUNITIES

We are pleased to present the 2022 Annual Report of the Coastal Regional Commission (CRC) for the fiscal year ended June 30, 2022. This report documents the accomplishments of our Agency during the previous fiscal year. The challenges continued with the Coronavirus pandemic, but our staff rose to meet them to continue serving our local governments.

We are still learning how to cope with this new way of conducting business, but we do not like it. Our business is built on relationships and service. This is not something that works as well with phone and video conferencing.

The entire region has endured problems related to adequate staffing. We continued to have concerns with filling positions within our Agency. Supply chain issues have delayed the replacement of buses and have hurt our ability to properly provide full service. We anticipate a better year in FY23.

The best news of the year came in Bryan County with the announcement of a Hyundai Manufacturing Facility. This plant and the suppliers that will locate in the region will have a major impact in this part of the state. Our region will see continued growth related to this and other generators for years to come.

We are committed to our focus on family, friends, and our region. As we continue to move forward, we know our mission is to benefit this region and the people who call it home. Our charge remains "What can we do for you?"

Sincerely,

Allen Burns
Executive Director



Jason Coley
Chairman



Dionne Lovett
Assistant Executive Director





2022 CRC COUNCIL MEMBER DIRECTORY

BRYAN COUNTY

Chairman Carter Infinger
Bryan Co. Commission

Councilman Steve Scholar
City of Richmond Hill

Steven Asplund
Non-Public

BULLOCH COUNTY

Commissioner Walter Gibson
Bulloch Co. Commission

Mayor Jonathan McCollar
City of Statesboro

Allen Amason
Non-Public

CAMDEN COUNTY

Commissioner Lannie Brant
Camden Co. Commission

Councilwoman Kristy Chance
City of Kingsland

Craig Root
Non-Public

CHATHAM COUNTY

Commissioner Chester Ellis
Chatham Co. Commission

Mayor Van Johnson, II
City of Savannah

Chris Blaine
Non-Public

Sabrina Kent
Non-Public

Tanet Myers
Non-Public

EFFINGHAM COUNTY

Commissioner Reggie Loper
Effingham Co. Commission

Mayor Ken Lee
City of Rincon

Herb Jones
Non-Public

GLYNN COUNTY

Commissioner Walter Rafolski
Glynn Co. Commission

Commissioner Julie Martin
City of Brunswick

Paul Christian
Non-Public

Shaw McVeigh
Non-Public

LIBERTY COUNTY

Chairman Donald Lovette
Liberty Co. Commission

Mayor Allen Brown
City of Hinesville

Richard Hayes
Non-Public

LONG COUNTY

Chairman Robert Parker
Long Co. Commission

Councilwoman Mary Hamilton
City of Ludowici

Tammy Goober
Non-Public

MCINTOSH COUNTY

Commissioner Kate Karwacki
McIntosh Co. Commission

Mayor Hugh "Bubba" Hodge
City of Darien

Vacant
Non-Public

SCREVEN COUNTY

Commissioner Rosa Romeo
Screven Co. Commission

Mayor Preston Dees
City of Sylvania

Richard Freeman
Non-Public

STATE OF GEORGIA APPOINTMENTS

Tom Ratcliffe

Dan Coty

Chap Bennett

Jason Coley

Vacant

EX-OFFICIO MEMBERS

Chris Fletcher
Fort Stewart

Dina McKain
Fort Stewart

Dorothy Glisson
Screven County



FY22-FY23 CRC COUNCIL OFFICERS



Jason Coley
CRC Council
Chairman
State Non-Public
Appointment



Rosa Romeo
CRC Council
Vice Chairman
Commissioner
Screven County
Commission



Ken Lee
Secretary
Mayor of Rincon

The Coastal Regional Commission Council remembers former Board Members.

Former Chatham County Chairman **Pete Liakakis** passed away on April 14, 2022. Pete Liakakis served the 10-county coastal region as a Board Member of the Coastal Georgia Regional Development Center and Coastal Regional Commission from 2004-2012.

Former local (Glynn County) and state (Representative) elected official **Willou Smith** passed away on May 9, 2022. Willou served the eight-county coastal region as a Board Member of the Coastal Area Planning and Development Commission (CAPDC) beginning in 1981 until 1986, and served as Vice Chairman from 1983-1985, and Chairman from 1985-1986.

We recognize both of these individuals as our friends and colleagues and honor their memories for their outstanding service to our organization and the citizens of coastal Georgia.



Pine trees planted by the Georgia Forestry Commission on the 40 acres of land at the CRC offices.



ADMINISTRATIVE SERVICES

The Administrative Services Department is the service-oriented backbone of the CRC that provides a lasting professional impression through **secretarial, public relations, human resources, and maintenance** operations.

FY22 was a year of reorganization for the Administrative Department. The **Administrative/IT Assistant**, who had been with the department for nine years, transferred to the **GIS/IT Department** as an **IT Analyst II**. The **Administrative/IT Assistant** position was abolished and we created a **Secretary/Receptionist** position.

The **Secretary/Receptionist** is responsible for requisitioning/ordering supplies; serving as key operator of the copiers and postage machine; assisting departments as needed with various projects; answering the CRC's main phone line and greeting guests and visitors to the CRC office.

The **Administrative/HR Assistant** completed quarterly wage audits for the Georgia Department of Labor for the transportation drivers/dispatchers who had been furloughed during the COVID pandemic. Continuous HR work involved completing paperwork for new hires, orientations, terminations, insurance, open enrollment, 401K, defined benefit, and defined contribution plans, FMLA, workman's comp, and ensuring employee evaluations were completed. At the end of FY22, the individual was **promoted to HR Transit Coordinator**, but still remains in the Administrative Department. Additional duties include the responsibility for the Transportation Department's Drug & Alcohol Program and required training for transit employees.

Thankfully, "in person" CRC Council and Committee meetings were able to be held and it was good to see everyone again on a regular basis. At the beginning of the fiscal year, the Administrative/HR Assistant started attending the meetings to cross train in the duties of the Administrative Services Director/HR and to meet Council members.

The **Administrative Services Director/HR** handles the agendas, minutes, member appointments, meeting notices, summations, Bylaws updates, etc., for the CRC Council and Budget & Finance Committee meetings. Annual duties include the update of the **City/County Directory** (available on the CRC's website) and **editing the Annual Report and assisting with the cover design**. HR responsibilities include paperwork for new hires, orientation, terminations, job description updates/creation, insurance, FMLA, employee evaluations, retirement applications, employee service recognition, and updating the Employee Handbook as needed. The position also assists all departments as needed.



AGING SERVICES

The **Coastal Area Agency on Aging (AAA)** was formed in 1973. The AAA strives to develop a comprehensive, coordinated system of services that promotes the independence and well-being of older adults and those with disabilities and their caregivers, and to provide these individuals with information and access to needed services. We serve the Coastal Region, which includes **Bryan, Bulloch, Camden, Chatham, Effingham, Glynn, Liberty, Long, and McIntosh Counties**.

The AAA remains committed to building lasting partnerships with organizations, private businesses, and local governments to ensure that our most frail and economically disadvantaged elders receive the care and services necessary to sustain health, independence, and dignified lives. The AAA continues its efforts of support services through various programs and initiatives such as: the **Aging Services Advisory Council, Care Transitions, Nutrition and Wellness, Community Outreach, Information and Assistance, and Assistive Technology**.

Building Age-Friendly Communities

The **health and safety of residents** of all ages is the **greatest concern** of the **Coastal Regional Commission (CRC)**. As the U.S. population ages and people stay healthy and active longer, communities must adapt. In April, the CRC Council adopted a resolution supporting initiatives and opportunities to engage in the AARP Network of Age-Friendly States and Communities. The CRC's planning process includes revitalization and economic development plans that include the needs of all people regardless of age, income, physical ability, race, and other factors relevant to older adults.

The **AARP Age-Friendly States and Communities initiative is rooted in the eight domains of livability framework** and the belief that the availability and quality of these community features impact the well-being of older adults and help make communities more livable for people of all ages. These eight domains are:

- 1) **Outdoor spaces and buildings**
- 2) **Transportation**
- 3) **Housing**
- 4) **Social participation**
- 5) **Respect and social inclusion**
- 6) **Work and civic engagement**
- 7) **Communication and information**
- 8) **Community and health services**



Other important areas of focus include but are not limited to the following: emergency preparedness, elder abuse, public safety, and dementia-friendly initiatives.

The **CRC** and its **10 counties** have been **designated members of the AARP Network of Age-Friendly States and Communities**. We are the 5th regional commission in Georgia to earn this distinction, which further solidifies our agency's commitment to making the Coastal region a preferred destination to live, work, play, and age. To learn more about the AARP Age-Friendly States and Communities, visit www.AARP.org/Livable.



AGING SERVICES

Innovative Programming

Case Management Programs

Through a partnership with the Benjamin Rose Institute on Aging, the Coastal AAA provides a **telephonic support program** called **Care Consultation**. This evidence-based program is a proven care-coaching solution delivered by phone to adults with health conditions and their family caregivers, empowering both to more effectively manage short- and long-term care needs. Care consultants assess program participants to ensure their concerns are identified, addressed, and prioritized. The care consultants help the clients develop an action plan and provide ongoing support.

Support Options is a grant program through Cares Funding that allows the AAA to provide supportive services to clients traditionally eligible for Older Americans Act-funded programs. This program was developed to assist older adults and allow them to receive **counseling services and in-home support options**. Using a consumer-directed approach, older adults and family caregivers take an active role in deciding on a care plan and service options that best suits their individual situation and circumstances. Support Options is a customer-driven service model that empowers the clients we serve, honors the clients' choice of services, and helps clients remain independent.

The **Southeast Georgia Health System (SGHS)** and the AAA continue their partnership of the **Coastal Care Transitions Program (CCTP)**. This fee-based program is predicated on the evidence-based Bridge Model developed by the Illinois Transitional Care Consortium. It is designed to "reduce the number of readmissions by providing **high-risk older adults** with **care coordination for 30 days after discharge**." The program is intended to help older adults with chronic conditions from readmitting to the hospital by providing access to community services, resources, education, and coaching. The AAA has assisted **350+ older adults** with Care Transitions services.



Coastal Living Well Program

As part of our Coastal Living Well initiative, the AAA offers **evidence-based educational workshops** throughout the region. The evidence-based programs have been studied and proven to work. Wellness Evidence-Based Services (EBS) have been expanded with the assistance of community partners and volunteers. EBS target **older adults, caregivers, and people with disabilities**. There are several EBS workshops offered through the AAA, which include the following:

- **Chronic Disease Self-Management Program (CDSMP)**
- **Virtual Chronic Disease Self-Management Program (v-CDSMP)**
- **Chronic Disease Self-Management Education (CDSME)**
- **Diabetes Self-Management Program (DSMP)**



AGING SERVICES

- **Powerful Tools for Caregivers (PTC)**
- **Virtual-Powerful Tools for Caregivers**
- **A Matter of Balance (AMOB)**
- **Virtual A Matter of Balance (v-AMOB)**
- **Virtual-Bingocize**

During the pandemic, virtual classes were offered throughout the region, which focused on engaging older adults and reducing social isolation. Older Adults also received other group activities and virtual wellness activities in senior and neighborhood centers. Some activities include nutrition education activities, exercise & stretching classes, music-therapy classes, chair exercises, art & crafts, word search, crossword puzzles, book clubs, bingo, ceramics, knitting, sewing classes, and field trips. Most activities were virtual. However, seniors are gradually coming back to the centers. Senior center staff provided friendly wellness telephone checks and group conference calls. The AAA assisted service providers in implementing virtual programming to help program participants engage while they sheltered in place. All senior centers are now open; however, they are still practicing social distancing. The Coastal Living Well Program helps individuals learn skills to manage their health better while maintaining independence and improving their quality of life.

Georgia Seniors Farmers Market Nutrition Program (GSFMNP)

The GSFMNP is federally funded by the U.S. Department of Agriculture. The AAA offered the GSFMNP throughout the region and **served 1,173 older adults in 27 centers**. The AAA achieved a **100% redemption rate**. Vouchers were distributed in **nine counties**, reaching senior centers, adult daycare centers, and one community resource center. The program participants were pleased to receive **vouchers valued at \$30** to purchase fresh fruits and vegetables. The seasonal GSFMNP is offered between June through September. This program helps reduce food insecurity by providing access to farm-fresh produce to older adults. The AAA collaborated with four (4) certified Georgia farmers who traveled throughout the region.



Senior Hunger Coalition Initiative

The Coastal Senior Hunger Coalition (CSHC) is a collaborative of various agencies, community partners, universities, senior centers, community centers, faith-based communities, food banks, food pantries, food trucks, farmers, in-home providers, volunteers, and those with vested interests to reduce senior hunger. CSHC met virtually this past year and attended DHS's virtual Annual Senior Hunger Summit. Through this initiative, the AAA issued a **mini grant** to the **American Second Harvest Foodbank** and was able to help reduce senior hunger in **nine counties** by offering mobile food pantries. Through the American Second Harvest mobile food pantries, **430 older adults** were served, and **11,150 pounds** of food were distributed.



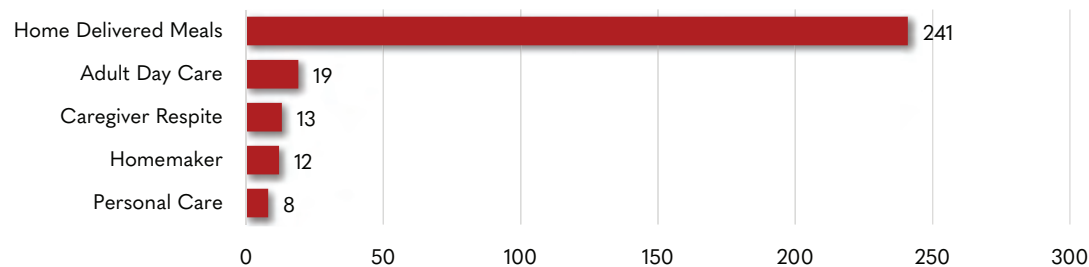
AGING SERVICES

Aging Disability Resource Connection (ADRC)

The ADRC is a coordinated system dedicated to providing comprehensive information about publicly and privately financed long-term supports that empower older adults and individuals with disabilities to make informed decisions about their well-being. **ADRC Counselors completed 1089 Telephone Assessments** for individuals seeking services in their homes and community under two different programs.

- **Elderly & Disabled Waiver Program (EDWP) Assessments - 497 Assessments Completed:** This program is funded by Georgia Medicaid through the Georgia Department of Community Health and available to anyone over the age of 21 with a physical disability meeting nursing home level of care. There is currently no wait list for EDWP Services in our region, and clients are referred after assessment and selection of an EDWP Case Management Agency.
- **Home & Community-Based Services (HCBS) Assessments - 592 Assessments Completed:** This program is funded through the Georgia Department of Human Services, Division of Aging Services and is available to anyone 60 and older. There is currently a waitlist for most HCBS programs, and referrals occur when openings are available.

HCBS Referrals FY 2022



Nursing Home Transitions - 22 people were transitioned out of a Nursing Home and back into the community through Options Counseling/Transitions Programs in FY22.

Information and Referral Assistance - The ADRC also maintains a detailed database that contains over 23,000 private-pay agencies and publicly funded service programs. Information was provided to 1,243 different individuals requesting information on community resources.

Assistive Technology Program

The AAA is committed to helping people access technology that helps make everyday life more manageable and leisure time more fun! The Coastal AAA houses an **on-site Assistive Technology Lab** set up like a studio apartment, allowing individuals to place their hands on items that assist with mobility, dementia care, vision loss, communication problems, hearing loss, and much more. Unfortunately, Due to the Pandemic, the Assistive Technology Lab was closed throughout FY22.

Although the Lab was closed, the ADRC continued to provide equipment to callers when tasks



AGING SERVICES

like bathing or homemaking were going undone most of the time. Some of the more popular items included: transfer benches, bath chairs, bath lifts, safety rails, bidets, robotic vacuums, long-handled scrub brushes and brooms, washable bed/chair pads, no-contract emergency alert systems, dementia items, and items to combat caregiver stress. In FY22, we continued to have extra funding through the CARES Act for Assistive Technology with a focus on reducing isolation and were able to serve more individuals.

- **162 people** received equipment through the regular assessment process
- **186 people** received equipment through a special consultation process designed to assist those who felt isolated during the pandemic or those with unique health issues.



Friends of Disabled Adults & Children (FODAC)

FODAC is a statewide and national provider of home health care equipment, mobility aids, and daily living devices for people with disabilities. **Twenty-four people** from the coastal region received **36** Home Medical equipment items in FY22. The AAA is also a designated drop-off site for used equipment. Anyone who wishes to donate equipment can drop their items off at the CRC, and equipment is sent to FODAC for repairs and sanitation and then redistributed to those in need.

Outreach and Advocacy

The AAA continued to work on projects and collaborations to heighten public awareness and increase knowledge of aging services, especially after the incurred effects of COVID-19 beginning in 2020. Highlights of this year's activities are as follows:

"VAC5" – A community outreach and education **advertising campaign** to increase the public's knowledge of where to access reliable information about the COVID-19 vaccine. The Coastal AAA distributed thousands of promotional items and printed material encouraging older adults to contact a health care professional to learn more about vaccinations.

The AAA was a vendor at and/or supporter of the following community events during 2022:

- **Southeast Georgia Health Systems Community Health and Wellness Fairs** in **Glynn** and **Camden Counties**
- **Aging Resource Seminar** hosted by the Health and Wellness Coalition of Coastal Georgia LLC
- **Social Gerontology Community Conference** hosted by Georgia Southern University
- **Coastal Community Health Charity Golf Classic**
- **Coastal Healthcare Fair** in **Liberty County** hosted by Home Instead

Quality Assurance - Customer Feedback

Approximately **535 clients** receiving Home and Community Based services were randomly selected to provide the AAA feedback on the quality of services they received. **More than 117 client satisfaction surveys were completed:** a response rate of 22%. Survey results were favorable, and most clients indicated that the services they received through the AAA improved their overall health or everyday life.



AGING SERVICES

Survey Comments

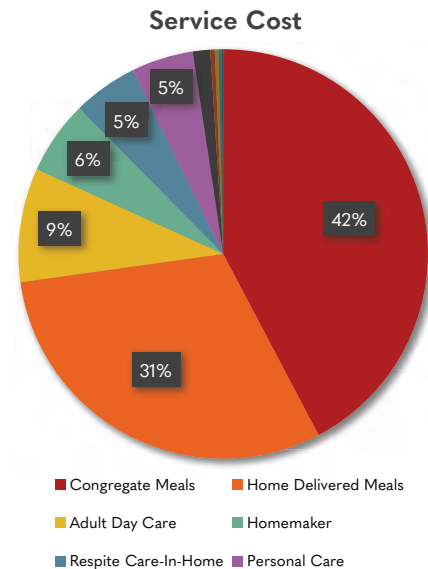
- "I so enjoy coming, and I enjoy the food!" – *Congregate Meals*
- "I truly appreciate all the meals. They are a blessing to me, and they are tasty." – *Home Delivered Meals*; "I really appreciate the ladies who come - they are so kind, caring, and help me tremendously." – *Homemaker*; and "Thank God for the AAA. The Personal Care Services are all good" – *Personal Care*
- "Thank you for everything! Mari has been super helpful" – *Case Management*

Type of Service	How Satisfied are You with the Services You Receive?			Receiving these Services has Improved my Health or Everyday Life	
	Satisfied	Somewhat Satisfied	Dissatisfied	Yes	No
Congregate Meals	51%	49%	0%	73%	27%
Home Delivered Meals	87%	10%	3%	97%	3%
Homemaker/Personal Care	76%	14%	10%	80%	20%
Case Management	86%	14%	0%	100%	0%
Caregiver Services	67%	0%	33%	67%	33%

Coastal AAA - Clients Served by Service (FY 2022)

Report Period: 07/01/2021 to 06/30/2022

Summary			
Service	Clients	# Units	Total Cost
Congregate Meals	1,368	160,965	\$2,146,913.06
Home Delivered Meals	1,162	209,084	\$1,548,974.10
Adult Day Care	82	49,208	\$457,042.90
Homemaker	130	13,652	\$295,127.26
Respite Care-In-Home	51	12,162	\$261,165.03
Personal Care	92	11,481	\$247,862.57
Case Management	262	2,539	\$69,506.87
Material Aid - Assistive Tech.	92	17,692	\$17,691.97
Material Aid - Individual	67	14,627	\$14,626.83
Emergency HDM	69	1,131	\$12,093.84
Care Consultation	8	262	6,754.36
Totals	3,383	492,802	\$5,077,758.78



AGING SERVICES

Coastal Regional Commission of Georgia Aging Services FY22 Budget	
Service Category	Allocation
Administration	\$616,468.68
Advocacy	\$15,624.00
Service Coordination	\$134,588.00
Aging Disability and Resource Connection	\$229,658.80
Care Coordination (CCSP)	\$846,375.00
Program Development	\$26,079.35
Options Counseling	\$146,135.00
Money Follows the Person - Transitions	\$121,131.00
Nursing Home Transitions	\$51,000.00
Elderly Legal Assistance	\$120,215.00
Adult Day Care	\$437,686.55
Caregiver Respite	\$298,182.23
Homemaker Service	\$285,823.92
Personal Care Service	\$241,129.99
Congregate Meals (Senior Centers)	\$1,344,874.52
Cares Support Options	\$124,638.90
Home Delivered Meals (Meals on Wheels)	\$1,658,069.98
Health Promotion (Wellness)	\$42,858.00
Care Consultation	\$18,433.00
Case Management	\$149,476.00
Hospital Transitions-Bridge Model	\$30,000.00
Care Transition Intervention	\$6,115.00
Material Aid	\$25,172.71
Total FY22 Budget	\$6,969,735.63



GEOGRAPHIC INFORMATION SYSTEMS / INFORMATION TECHNOLOGY SERVICES

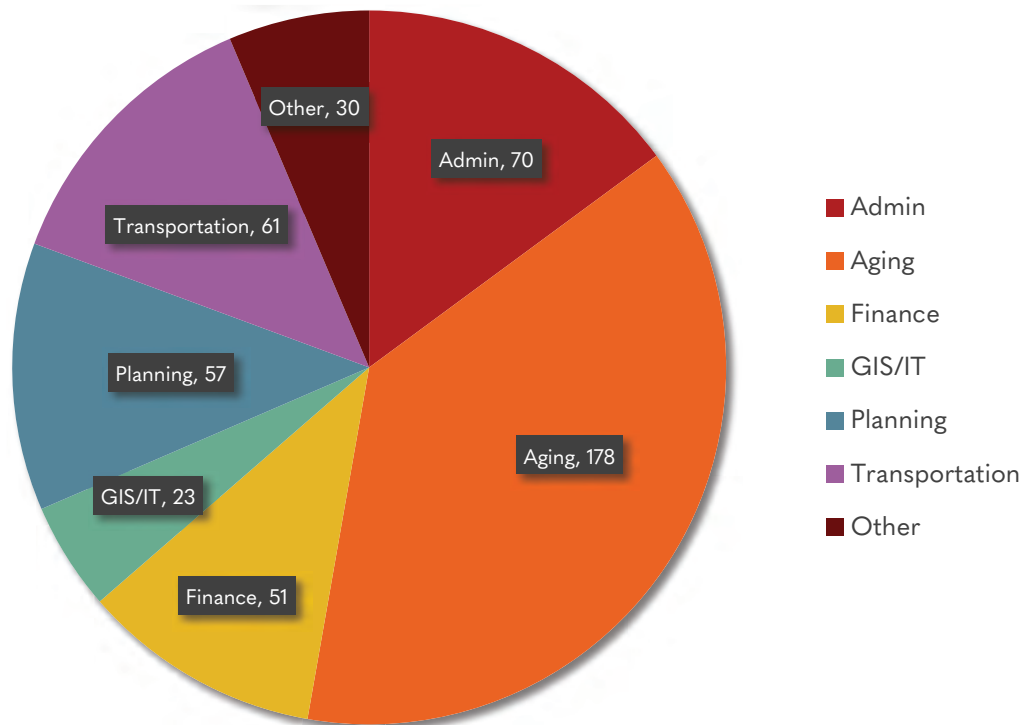
The Department's mission is to provide technology-based service to both internal and external customers. These services include **infrastructure maintenance, web site development, Geospatial Information Services (GIS), and general technology support.**

The department's goal is to leverage infrastructure, software, and staff experience to elevate and support customer efficiencies. This year can be summarized as a year of transition and implementation for both divisions.

The IT staff continues to pursue a strategy of reducing the on-site IT assets while building business continuity in the cloud. This past fiscal year, we transitioned from (1) **on-premise email exchange servers to cloud based Office 365** as our hosted email solution; (2) **our old phones to Platform 28** as our Voice Over Internet Protocols (VOIP) phone system; and (3) the gradual implementation of a **"New" SharePoint hosted within the Office 365 environment.** These changes, combined with the cleaning and decommissioning of the agency's virtual server environment, simplified and documented the decade old server environment.

As the IT staff managed and implemented these transition projects, it also provided support through **470 help-desk tickets.** These tickets represent the day-to-day requests of the organization which are managed by one full-time and one part-time employee.

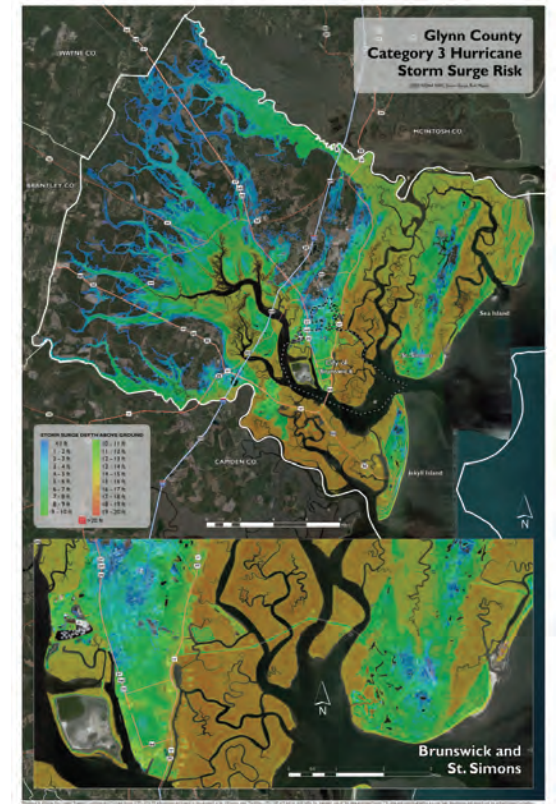
FY 2022 IT Tickets



GEOGRAPHIC INFORMATION SYSTEMS / INFORMATION TECHNOLOGY SERVICES

In addition to major project implementation and day-to-day service requests, the IT staff responded to **two critical emergencies** this year: (1) **staff turnover** in the IT department and the realization that minimal documentation had been done on our organizational systems; and, (2) a **power outage** that forced the IT Server room into a hard shut down that resulted in multiple system failures which required replacements, configuration files were disrupted and required weeks of staff hours for recovery. Combined with large implementation projects for new VOIP phones and the shift to cloud-based SharePoint, staff look forward to a quieter FY 2023.

The GIS division continues to be a leader in the state, **partnering with Southern Georgia Regional Commission** to spearhead the process for all regional commissions to participate in **GDOT's REVAMP Project**, and implementing user groups for the **GEMA Hazard Risk Assessment (HAZUS-MH)** process. A **911 data service** is provided to **Camden, Liberty, Long, and McIntosh Counties** and a ticket system is utilized to manage and process requests. In FY22, staff responded to **750+ tickets**, with a primarily same day response and less than 24 hours for most requests. Staff sit on addressing councils within the counties and have had three GIS needs assessments kicked off for FY23. The division continues to be a GIS force multiplier in communities establishing, rebuilding, or outsourcing their GIS needs.



Tickets assigned	Tickets resolved	Tickets reopened	Average 1st response time	Average response time	Average resolution time
GIS					
550	556	149	7hrs 39min	14hrs 1min	3d 10hrs 22min
Liberty GIS					
131	130	4	4hrs 38min	4hrs 36min	9hrs 1min
Camden GIS					
84	81	14	3hrs 2min	3hrs 48min	8hrs 50min



PLANNING AND GOVERNMENT SERVICES

The Planning and Government Services Department serves as the regional voice for Comprehensive Planning and Economic Development, working with local government partners to articulate and implement a shared vision for Coastal Georgia. In recent months, our team has relied on creativity and innovation to execute this mission throughout the Covid-19 pandemic.

Covid-19 dictated the necessary dependence on virtual meeting spaces to continue collaborative work. Although these practices presented many benefits, they were not implemented without negative consequences to the business of planning, which is reliant on robust community engagement. As social distancing guidelines relaxed, the Planning and Government Services Department has dedicated considerable time to reengaging our local partners face-to-face.

With the additional pressure the pandemic placed on turnover rates, it was imperative the Planning team connect with local officials, both new and old, to assist our communities with their planning needs. We succeeded. The team's dedication to our local government partners has resulted in substantial regional impact. Here is a snapshot of our successes this fiscal year:

- DEVELOPED 10 COMPREHENSIVE PLANS**
- ADMINISTERED \$45 MILLION IN GRANT FUNDING**
 - Community Development Block Grant (Competitive, Disaster Recovery, and CARES)
 - Community HOME Investment Program
 - Rural Downtown Redevelopment
 - EDA Economic Adjustment Program
 - Assistance to Firefighters Grant
 - EDA CARES
 - USDA Community Facilities Technical Assistance and Training
- SUBMITTED 9 GRANT APPLICATIONS**
 - Community Development Block Grant (Competitive, Disaster Recovery, and CARES)
 - Assistance to Firefighters Grant
 - USDA Community Facilities Technical Assistance and Training
 - DOT RAISE
 - EDA Regional Challenge
- CONTRACTED TO MANAGE 24 LOCAL GOVERNMENT SPECIAL PROJECTS**
 - Affordable Housing
 - USDA Community Facilities
 - Hazard Mitigation
 - Zoning Amendments
- PROCESSED 34 DEVELOPMENTS OF REGIONAL IMPACT (DRIs)**



PLANNING AND GOVERNMENT SERVICES

2022 Planning & Government Services Projects			
Comprehensive Plans	Grant Applications	Grant Administrations	Special Projects
Camden County	Camden County	Chatham County	Glynn County
McIntosh County	Chatham County	Glynn County	McIntosh County
City of Bloomingdale	Glynn County	City of Darien	City of Darien
City of Darien	Liberty County	City of Riceboro	City of Statesboro
City of Kingsland	McIntosh County	Darien Downtown Development Authority	City of St. Marys
City of Port Wentworth	City of Kingsland	Downtown Statesboro Development Authority	Town of Newington
City of St. Marys	City of Riceboro		Hinesville Housing Authority
City of Woodbine	Camden County Joint Development Authority		
Town of Thunderbolt	Liberty County Development Authority		
Tybee Island			

The planning team also inspected the region holistically, updating the **Coastal Georgia Regional Plan** with a fresh vision, revised goals, and a new achievable work program. Over the next five years, the CRC aims to provide a forward-looking, regional perspective to sustainable natural and culture resources, healthy livable communities, enhanced infrastructure, and a prosperous economy.

Planning for the Future

Looking into the coming year, the planning team remains committed to fostering new and strengthening existing partnerships with local governments in the region. In addition to providing our regular services, the team has an ambitious agenda for special projects. The **Regional Legacy Program** will be introduced as part of our **historic preservation planning**, capturing oral histories and marketing the heritage resources in the region. Additionally, the **Comprehensive Economic Development Strategy (CEDS)** will be updated to provide a regional perspective and encourage collaboration on economic development projects. Finally, the team will begin developing a **Regional Housing Study** to capture housing data in the region and provide guidance on the challenges confronting communities regarding affordable housing.

With the success of FY22, the Planning and Government Services Department is motivated to raise the bar in the coming year. Our team remains dedicated to its service-minded vision, and we look forward to working with our local governments in creating a better future for the communities of Coastal Georgia.





FINANCIAL SERVICES

The mission of the CRC's Financial Services Department is to provide professional, responsible fiscal management and stewardship with accurate financial reporting encompassing integrity, accountability and exceptional customer service.

The Financial Services Department manages all internal and external financial activities of the CRC. The Department runs all financial operations required for the day-to-day maintenance of the CRC's finances such as:

- **accounts payable;**
- **accounts receivable;**
- **payroll;**
- **cash management;**
- **capital budgeting;**
- **financial analysis and reporting; and**
- **internal control procedures.**

The Department supports other departments in the CRC by tracking the funding status and expenditure levels of grants received; submitting required reports to grantor agencies; and assuring compliance with federal, state, and local regulations for programs and funding received by the CRC.

The Department plays an integral role in reviewing contracts, bids and proposals; monitoring the status of grants and programs in relation to contractual commitments; preparing requisite financial reports for grantor agencies; and monitoring the performance of subcontractors and their compliance with required guidelines, procedures and reporting.

The accounting firm of **McNair, McLemore, Middlebrooks & Co., LLC** audited the CRC's 2022 Annual Comprehensive Financial Report (ACFR). Due to the implementation of GASB 87 (Leases), the 2022 ACFR is not complete, as of the date this annual report was published. Regardless, we expect that the auditors will issue an unmodified (clean) opinion. The auditors have indicated to us verbally that they have seen no issues that would prevent them from issuing this opinion. They also indicated that the CRC complied with the requirements of major federal awards and that no deficiencies in internal control over compliance were identified.

The **Government Finance Officers Association (GFOA)** awarded a **Certificate of Achievement for Excellence in Financial Reporting** to the CRC for its Annual Comprehensive Financial Report for the fiscal year ended June 30, 2021. This was the **thirteenth consecutive year** the CRC received this prestigious award. In order to be awarded a Certificate of Achievement, the CRC has to publish an easily readable and efficiently organized Annual Comprehensive Financial Report that satisfied both generally accepted accounting principles and applicable legal requirements. A Certificate of Achievement is valid for a period of one year only. We will submit our 2022 Annual Comprehensive Financial Report to the GFOA to determine its eligibility for another certificate.

It is the desire of the CRC Council to provide the highest level of service at the most economical cost to its member governments. The CRC actively participates in regional planning with State and Federal agencies, and counties and municipalities within the CRC to maximize services to the region's citizens and to provide those services as economically reasonable as possible.



FINANCIAL SERVICES

For FY22, the **total combined revenues for the CRC were \$12,280,954. Total expenses were \$12,750,490.** The following table shows the revenues and expense for the fiscal year ended June 30, 2022:

Revenues & Expenses for the Fiscal Year Ended on June 30, 2022			
Function:	Revenues	Expenses	Excess (Deficit)
Aging Services	\$6,415,295	\$6,433,770	\$(18,476)
Planning & Government Services	\$652,884	\$641,697	\$11,187
GIS Services	\$385,749	\$370,024	\$15,725
Transportation Services	\$4,061,075	\$4,844,481	\$(783,406)
General Fund	\$765,951	\$460,517	\$305,434
Totals	\$12,280,954	\$12,750,490	\$(469,537)

The CRC's Fund Balance had a **net decrease of \$469,537** and the total **ending fund balance** was **\$3,738,117.** The following table shows the changes in the designated fund balances of the CRC for FY22:

Changes in Designated Fund Balances			
Function:	as of FY 2021	Increase (Decrease)	as of FY 2022
Aging Services	\$209,116	\$(18,476)	\$190,641
Planning & Government Services	-	\$11,187	\$11,187
GIS Services	\$25,990	\$15,725	\$41,715
Transportation Services	\$1,051,373	\$(783,406)	\$267,967
Non-Spendable-General Fund	\$152,290	\$14,097	\$166,387
Unassigned-General Fund	\$2,768,883	\$291,337	\$3,060,220
Totals	\$4,207,652	\$(469,537)	\$3,738,117

Detailed information concerning the CRC's financial condition can be found in the CRC's 2022 **Annual Comprehensive Financial Report.** The purpose of the report is to provide the Council, management, staff, the public and other interested parties with detailed information reflecting the CRC's financial condition. The report also satisfies state law to publish a complete set of financial statements presented in conformity with **Generally Accepted Accounting Principles (GAAP)** and audited in accordance with generally accepted auditing standards by a firm of licensed certified public accountants.

Note: For additional information, a complete copy of the CRC's 2022 ACFR is available on our website at www.coastalrc.ga.gov.



FINANCIAL SERVICES

COASTAL REGIONAL COMMISSION

**Statement of Revenues, Expenditures, and Changes
in Fund Balances - Governmental Funds
Fiscal Year Ended June 30, 2022
(unaudited)**

	General Fund	GA DHS-Area Agency On Aging	GA DCH-Area Agency On Aging	GA DHS- Coordinated Transportation	GDOT Section 5311 Rural Public Transit	Other Governmental Funds	Total Governmental Funds
Revenues							
Local government dues	\$ 851,253	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 851,253
Grants and contracts:							
Federal	80,486	3,421,931	409,927	715,255	2,295,605	340,311	7,263,516
State	-	1,853,133	409,927	337,915	14,358	211,734	2,827,067
Other revenues:							
Investment income, net	465	-	-	-	-	-	465
Contributions/Local	-	211	-	-	635,428	384,836	1,020,475
In-kind Revenues	-	181,449	-	48,154	-	-	229,603
Other Income	88,575	-	-	-	-	-	88,575
Total Revenues	1,020,779	5,456,724	819,854	1,101,324	2,945,391	936,881	12,280,954
Expenditures							
Direct							
Current operating							
Personal services	554	494,876	519,358	-	2,630,350	542,048	4,187,186
Operating expenditures	218,037	4,944,883	153,553	71,327	1,398,593	350,174	7,136,567
Capital outlay	156,955	-	-	-	-	-	156,955
Construction in progress	-	-	-	-	-	-	-
Total Direct Expenditures	375,546	5,439,759	672,911	71,327	4,028,943	892,222	11,480,708
Indirect cost							
Cost allocation plan	157	140,016	146,943	-	744,211	153,363	1,184,690
Total Expenditures	375,702	5,579,775	819,854	71,327	4,773,154	1,045,585	12,665,398
Excess (deficiency) of revenues and other sources over expenditures	645,076	(123,051)	-	1,029,997	(1,827,763)	(108,704)	(384,445)
Other Financing Sources (Uses)							
Transfers In (out)	(339,642)	123,051	-	(1,029,997)	1,044,357	117,139	(85,092)
Total Other Financing Sources (Uses)	(339,642)	123,051	-	(1,029,997)	1,044,357	117,139	(85,092)
Net Change in Fund Balance	305,434	-	-	-	(783,406)	8,437	(469,537)
Fund Balance - Beginning of Year	2,921,173	-	-	-	1,051,373	235,106	4,207,652
Fund Balance - End of Year	\$ 3,226,607	\$ -	\$ -	\$ -	\$ 267,967	\$ 243,543	\$ 3,738,116

TRANSPORTATION SERVICES



The purpose of the regional transit service is to provide a coordinated transportation system that addresses the needs of the general public and designated human service agencies. The foundation of the rural, regional coordinated system has provided the framework to directly serve the various components of our regional communities.

The 2021-2022 operating year has been a challenging and rewarding opportunity for the Transportation Program. Many obstacles and expectations from the previous year prevailed this operating year beyond staff control. This has been a “trying year” for the Transportation Program from operating costs, time delays, continued Covid-19 impacts, and curtailed ridership.

The **delayed arrival of 16 new buses** has impacted overall operating costs and efficiencies. **Four** of the new buses are **earmarked for the Statesboro system**, and the remaining **12 will replace vehicles in our current fleet** that are beyond their life expectancy. The **mechanical problems** of those vehicles ranged from **blown engines to busted transmissions**, thus **placing a financial burden on the transportation budget**. According to the Georgia Department of Transportation (GDOT), the inability for the bus manufacturer to obtain the necessary microchips for the vehicles has been the cause of the delay. Without replacement vehicles, repair costs to maintain an efficient operating fleet has been challenging and will compound with the gradual increase in rider demand.

The region’s Senior Centers are returning to normalcy and dialysis trips remain constant. The **passenger count for FY20 was 94,963; FY21 was 43,663**, and this part of **FY22 was 85,181**. The three **primary trip sectors** are **medical, aging/nutrition, and employment**. Some of this growth can also be attributed to **demand centers, i.e., Pathway House, Savannah Dental, St. Mary’s Senior Center**, and the **Savannah Center for the Blind and Low Vision**. However, as previously referenced, the program has to be cautious in expanding services because of the lack of buses and full-time drivers.

Savannah Office

A critical component in the success of the regional transportation program is the **staff within the Savannah office** who have **multiple roles of scheduling, driving, training, and client relationship**. Their teamwork, customer service, and oversight of the vehicles that **serve Chatham, Effingham, and Bryan Counties** is an example of their dedication to our program.



From left to right, Kenny Buie, Atron Brown, Jimmie Green, Katie Wells, and Melissa Reeves outside the Savannah Transit office.



TRANSPORTATION SERVICES

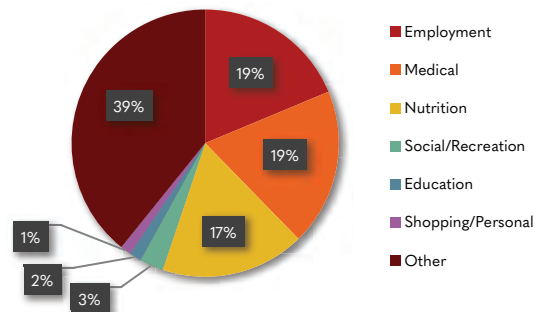
New Technologies

In an effort to minimize transmission risk from COVID-19, GDOT has introduced a **new farecard system** that will allow riders to **pay via a credit card, debit card, or check** for a set period of time. The passenger will be able to purchase cards based on dollar amount or trip amount. In order to prevent any misuse, the **cards will not be transferable**. The cards will be issued by the CRC either through a website or on-site at the offices in Darien and Savannah. GDOT will provide all the necessary equipment. This **service will initially only apply to the Section 5311 client base** and will be facilitated through the QRyde program. The alpha **testing for the new farecard system will be in McIntosh County**; once it is deemed successful, it will be gradually disseminated throughout the region. The biggest advantage will be the safety of the senior ridership not having to carry cash.



The CRC transit system continues to be a critical service to the residents of our coastal region. Not only is the system a valuable service to the elderly population, but it is just as important for individuals for medical and employment access on a daily basis. Many of our regular customers need access to dialysis treatments on a scheduled basis. As illustrated, over 50% of the daily trip types encompass the nutrition, medical, and employment categories.

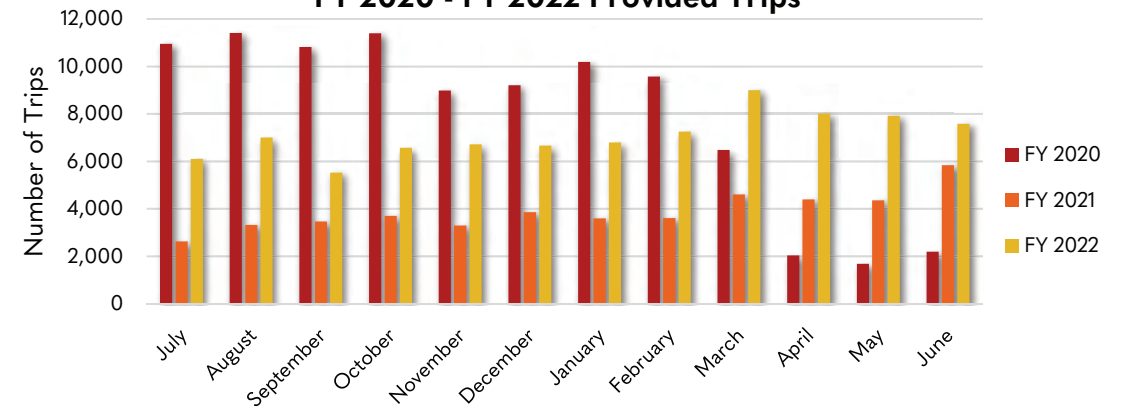
FY 2022 Trip Purpose



TRANSPORTATION SERVICES



FY 2020 - FY 2022 Provided Trips



Yearly Trip Total				
	FY 2020	FY 2021	FY 2022	Three-Year Total
Provided Trips	94,963	46,663	85,181	226,807

New Measures

As a means to increase revenue for the Transportation Program, the **Section 5311 fare will increase from the \$3.00 one-way trip to a \$5.00 one-way trip and the crossing of a county line will remain at the \$5.00 fee**. The Department of Human Services (DHS) also agreed to increase their rate to a standard \$18.00 per one-way trip which will be incorporated into the 2023 budget year.

Also, with the **hiring** of additional **drivers**, a growth in ridership, and the need to enhance operational efficiencies, we have initiated a series of **training programs** which will include **input from DHS, GDOT, and Human Services Providers** that utilize the transit services. Each entity referenced has instituted some administrative changes and these training sessions will enable all personnel involved to coordinate more efficiently.

Due to the theft of catalytic converters, staff coordinated with our county/city governments to secure sites for parking our CRC vehicles. We now have nine sites throughout the region to park our vehicles.

December 2022

December 2022

Monday	Tuesday	Wednesday	Thursday
Notes:			1
5	6 <i>General Election Runoffs</i>	7	8
12	13	14 <i>No CRC Council Meeting</i>	15
19	20	21	22 CRC OFFICE CLOSED
26 CRC OFFICE CLOSED	27	28	29

Friday	Saturday	Sunday
2	3	4
9	10	11
16	17	18
23	24	25 CHRISTMAS DAY
30	31	

Previous Month

November 2022						
M	Tu	W	Th	F	Sa	Su
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

Next Month

January 2023						
M	Tu	W	Th	F	Sa	Su
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

Important Dates:

- Christmas Eve 12/24
- Christmas Day 12/25
- New Year's Eve 12/31



Image: St. Marys' Marina

January 2023

Monday	Tuesday	Wednesday	Thursday
Notes:			
2 CRC OFFICE CLOSED	3	4	5
9	10 <i>ADRC Advisory Council 10:00 a.m. Richmond Hill City Center</i>	11 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i>	12
16 MARTIN LUTHER KING JR. DAY CRC OFFICE CLOSED	17	18	19
23	24 <i>CRC Aging Services Advisory Council Meeting 10:00 am Richmond Hill City Center</i>	25	26 <i>HCBS Provider Training Time and Place TBD</i>
30	31		

January 2023

Friday	Saturday	Sunday
Notes:		1 NEW YEAR'S DAY
6	7	8
13	14	15
20	21	22
27	28	29

Image: St. Catherines' Island Salt Marshes

Previous Month

December 2022						
M	Tu	W	Th	F	Sa	Su
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Next Month

February 2023						
M	Tu	W	Th	F	Sa	Su
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28					

Important Dates:

New Year's Day	1/1
New Year's Day (Observed)	1/2
Martin Luther King Jr. Day	1/16



February 2023

Monday	Tuesday	Wednesday	Thursday
Notes:		1	2
6	7	8 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i>	9
13	14	15	16 LUDOWICI, GA.
20	21	22	23
27	28	Notes:	

February 2023

Friday	Saturday	Sunday
3	4	5
10	11	12
17	18	19
24	25	26
Notes:		

Image: Ludowici Historic Train Depot

Previous Month

January 2023						
M	Tu	W	Th	F	Sa	Su
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

Next Month

March 2023						
M	Tu	W	Th	F	Sa	Su
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

Important Dates:



March 2023

Monday	Tuesday	Wednesday	Thursday
Notes:		1	2
6	7	8 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i>	9
13	14	15	16
20	21	22 <i>HCBS Provider Training Time and Place TBD</i>	23
27 <i>American Society on Aging "On Aging" Conference Atlanta</i>	28 <i>American Society on Aging "On Aging" Conference Atlanta</i>	29 <i>American Society on Aging "On Aging" Conference Atlanta</i>	30 <i>American Society on Aging "On Aging" Conference Atlanta</i>

March 2023

Friday	Saturday	Sunday
3	4	5
10	11	12
17	18	19
24	25	26
31	Notes:	

Previous Month

February 2023						
M	Tu	W	Th	F	Sa	Su
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28					

Next Month

April 2023						
M	Tu	W	Th	F	Sa	Su
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

Important Dates:



April 2023

Monday	Tuesday	Wednesday	Thursday
Notes:			
3	4	5	6
10	11 <i>ADRC Advisory Council 10:00 a.m. Richmond Hill City Center</i>	12 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i>	13
17	18 <i>Southeast ESRI Conference Atlanta</i>	19 <i>Southeast ESRI Conference Atlanta</i>	20 <i>Southeast ESRI Conference Atlanta</i>
24	25 <i>CRC Aging Services Advisory Council Meeting 10:00 am Richmond Hill City Center</i>	26	27

April 2023

Friday	Saturday	Sunday
7 GOOD FRIDAY	8	9
14	15	16
21	22	23
28	29	30

Image: Brunswick City Hall

Previous Month

March 2023						
M	Tu	W	Th	F	Sa	Su
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

Next Month

May 2023						
M	Tu	W	Th	F	Sa	Su
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Important Dates:

Good Friday 4/7
Easter 4/9



May 2023

Monday	Tuesday	Wednesday	Thursday
1 	2 	3 	4
8 	9 	10 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i>	11
15 	16 	17 	18
22 	23 	24 	25
29 MEMORIAL DAY CRC OFFICE CLOSED	30 	31 	

May 2023

Friday	Saturday	Sunday
5 	6 <i>Spring Fling Celebration of People with Disabilities 12:00 p.m. - 3:00 p.m. Mary Ross Park, Brunswick</i>	7
12 	13 	14
19 	20 	21
26 	27 	28
Notes: 		

Image: Springfield Ball Park

Previous Month

April 2023						
M	Tu	W	Th	F	Sa	Su
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

Next Month




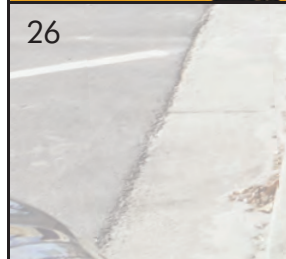

June 2023						
M	Tu	W	Th	F	Sa	Su
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

Important Dates:

Memorial Day 5/29



June 2023

Monday	Tuesday	Wednesday	Thursday
Notes:			1 
5 			6 
12 	13 	14 CRC Council Meeting 10:00 a.m. Richmond Hill City Center	15 
19 	20 	21 	22 
26 	27 	28 	29 

June 2023

Friday	Saturday	Sunday
2 	3 	4 
9 	10 	11 
16 	17 	18 
23 	24 	25 
30 End of FY23	Notes:	

Image: Downtown Pembroke

Previous Month

May 2023						
M	Tu	W	Th	F	Sa	Su
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Next Month

July 2023						
M	Tu	W	Th	F	Sa	Su
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

Important Dates:

Juneteenth 6/19



August 2023

Monday	Tuesday	Wednesday	Thursday
	1	2	3
7	8	9 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i>	10
14	15	16	17
21	22	23	24
28	29	30	31

August 2023

Friday	Saturday	Sunday
4	5	6
11	12	13
18	19	20
25	26	27
Notes:		

Previous Month

July 2023						
M	Tu	W	Th	F	Sa	Su
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30


Next Month

September 2023						
M	Tu	W	Th	F	Sa	Su
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

Important Dates:



September 2023

Monday	Tuesday	Wednesday	Thursday
Notes:			
4 	5	6	7
11	12	13 CRC Council Meeting 10:00 a.m. Richmond Hill City Center	14
18	19	20	21
25	26	27	28

September 2023

Friday	Saturday	Sunday
1	2	3
8	9	10
15	16	17
22	23	24
29	30	

Image: Screven County Home

Previous Month

August 2023

M	Tu	W	Th	F	Sa	Su
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

Next Month

October 2023

M	Tu	W	Th	F	Sa	Su
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

Important Dates:

Labor Day 9/4



October 2023

Monday	Tuesday	Wednesday	Thursday
Notes:			
2	3	4	5
			
9 	10 ADRC Advisory Council 10:00 a.m. Richmond Hill City Center	11 CRC Council Meeting 10:00 a.m. Richmond Hill City Center	12
16	17	18	19
23	24 CRC Aging Services Advisory Council Meeting 10:00 am Richmond Hill City Center	25	26
30	31		

October 2023

Friday	Saturday	Sunday
Notes:		1
6	7	8
		
13	14	15
20	21	22
27	28	29

Image: Sapelo Island Beach

Previous Month

September 2023						
M	Tu	W	Th	F	Sa	Su
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

Next Month

November 2023						
M	Tu	W	Th	F	Sa	Su
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

Important Dates:

Columbus Day 10/9

-
-
-
-
-
-
-
-
-
-
-
-
-
-
-
-
-
-



November 2023

Monday	Tuesday	Wednesday	Thursday
Notes:		1	2
6	7	8 GARC Fall Conference St. Simons CRC Council Meeting 10:00 a.m. Richmond Hill City Center	9 GARC Fall Conference St. Simons CRC OFFICE CLOSED
13	14	15	16
20	21	22	23 THANKSGIVING CRC OFFICE CLOSED
27	28	29	30

November 2023

Friday	Saturday	Sunday
3	4	5
10 GARC Fall Conference St. Simons	11 VETERANS DAY	12
17	18	19
24	25	26
Notes:		

Previous Month

October 2023						
M	Tu	W	Th	F	Sa	Su
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

Next Month

December 2023						
M	Tu	W	Th	F	Sa	Su
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

Important Dates:

Veterans Day (Observed) 11/9
 Veterans Day 11/11
 Thanksgiving 11/23



December 2023

Monday	Tuesday	Wednesday	Thursday
Notes:			
4	5	6	7 <i>Area Agency on Aging Annual Public Hearing Time and Place TBD</i>
11	12	13 <i>No CRC Council Meeting</i>	14
18	19	20	21
25 CHRISTMAS DAY CRC OFFICE CLOSED	26 CRC OFFICE CLOSED	27	28

December 2023

Friday	Saturday	Sunday
1	2	3
8	9	10
15	16	17
22	23	24
29	30	31

Previous Month

November 2023						
M	Tu	W	Th	F	Sa	Su
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

Next Month

January 2024						
M	Tu	W	Th	F	Sa	Su
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Important Dates:

- Christmas Eve 12/24
- Christmas Day 12/25
- New Year's Eve 12/31



CRC STAFF CONTACT LISTING

Allen Burns	Executive Director	912-514-1598	aburns@crc.ga.gov
Dionne Lovett	Assistant Executive Director	912-514-1602	dlovett@crc.ga.gov
Teresa Townsend	IT Analyst II	912-514-1643	ttownsend@crc.ga.gov
ADMINISTRATIVE SERVICES DEPARTMENT			
Colletta Harper	Administrative Services Director/HR	912-514-1599	charper@crc.ga.gov
Chrishonda Grant	HR Transit Coordinator	912-514-1608	cgrant@crc.ga.gov
Katherina Barney	Receptionist/Secretary	912-514-1601	kbarney@crc.ga.gov
AGING SERVICES DEPARTMENT			
Pamela Rogers	Aging Services Director	912-514-1615	progers@crc.ga.gov
Rhett Davis	Contracts Administrator	912-514-1616	rdavis@crc.ga.gov
Loreatha Jenkins	Wellness Manager	912-514-1617	ljenkins@crc.ga.gov
Peggy Luukkonen	ADRC Program Manager	912-514-1629	pluukkonen@crc.ga.gov
Mariama Battle	Dementia Specialist/Case Manager Supervisor	912-514-1628	mbattle@crc.ga.gov
Algertha Taylor	Special Projects/IT Assistant	912-514-1618	ataylor@crc.ga.gov
LaTrese Barnett	Data Entry Clerk/ Administrative Assistant	912-514-1641	lbarnett@crc.ga.gov
Anita Moore	Intake Specialist	912-514-1623	amoore@crc.ga.gov
Jasmine Myers	Intake Specialist	912-514-1627	jmyers@crc.ga.gov
Tammy Williams	Case Manager	912-514-1626	twilliams@crc.ga.gov
Sharrisse Stanford	Case Manager	912-514-1632	sstandford@crc.ga.gov
Audrey Massey	ADRC Counselor	912-514-1625	amassey@crc.ga.gov
Krista Wurz	ADRC Counselor	912-514-1633	kwurz@crc.ga.gov
Wendy Lynah	ADRC Counselor	912-514-1630	wlynah@crc.ga.gov
Austin Dowling	ADRC Counselor	912-514-1622	adowling@crc.ga.gov
Gennifer Jones	ADRC Counselor	912-514-1624	gjones@crc.ga.gov
Kay McCurdy	ADRC Counselor	912-514-1631	cmccurdy@crc.ga.gov
	ADRC Counselor	912-514-1634	

CRC STAFF CONTACT LISTING

FINANCE DEPARTMENT			
Lena Geiger	Finance Director	912-514-1604	lgeiger@crc.ga.gov
Gale Barr	Assistant Finance Director	912-514-1605	gbarr@crc.ga.gov
Beth Jarrells	Fiscal Assistant II	912-514-1609	bjarrells@crc.ga.gov
Marsha Johnson	Senior Fiscal Analyst (Aging)	912-514-1620	mjohnson@crc.ga.gov
Kameron Dickerson	Senior Fiscal Analyst	912-514-1610	kdickerson@crc.ga.gov
Tamara Myers	Fiscal Assistant	912-514-1606	tmyers@crc.ga.gov
PLANNING AND GOVERNMENT SERVICES DEPARTMENT			
Aaron Carpenter	Planning and Government Services Director	912-514-1644	acarpenter@crc.ga.gov
Wincy Poon	GIS Manager	912-514-1645	wpoon@crc.ga.gov
	Planning Manager	912-514-1638	
Karen Saunds	Grant Specialist	912-514-1640	ksaunds@crc.ga.gov
Ian Kellett	Regional Planner/GIS Analyst	912-514-1637	ikellett@crc.ga.gov
Hannah Mendillo	Regional Planner	912-514-1635	hmendillo@crc.ga.gov
TRANSPORTATION DEPARTMENT			
Don Masisak	Transportation Director	912-514-1607	dmasisak@crc.ga.gov
Sharnice Thorpe	Call Center Supervisor	912-514-1612	sthorpe@crc.ga.gov
Kwanjaklyn Johnson	Assistant Call Center Supervisor	912-514-1142	kjohnson@crc.ga.gov
Emily Barr	Dispatcher	912-514-1648	ebarr@crc.ga.gov
Jennifer Holton	Dispatcher	912-514-1649	jholton@crc.ga.gov
Jimmie Green	Transit Manager	912-352-0084	jgreen@crc.ga.gov
Katie Wells	Operations Specialist	912-352-0084	kwells@crc.ga.gov



What can we do for you?

Area Agency on Aging - 1-800-580-6860

- Access to Services - Serves as the single point of entry for public and private services for the elderly, persons with disabilities and their caregivers. Includes Information & Referral Assistance for those wanting to remain independent at home.
- Tools for Life Lab - Demonstrates and provides for both high (and low) tech assistive living devices to help you remain in your home.
- Health & Wellness - Provides programs and activities to senior centers which promote healthy living and well-being.
- Service Coordination - Works with community agencies and contractors to deliver a wide range of services to ensure seniors and caregivers receive the most appropriate services without duplication.
- Contracted Services - Contracts with community providers to deliver home and community based services including: Adult Day Care, Home Delivered Meals, Senior Center Meals, Homemaker Services, Respite Care, Personal Care Assistance, Legal Assistance, Care Coordination, and Medicare Benefits Counseling.

Planning & Government Services

- Local Comprehensive Plans
- Transportation Plans - Bike & Pedestrian
- Zoning Ordinance/Strategic Planning
- Economic Development/Grant Writing
- Personnel Assessments/Board Retreats
- Web Design
- Design Charette
- Meeting Facilitation
- Parcel Maintenance
- GIS Web Development
- GIS Solution Consulting
- GIS Data Collection
- GIS Technical Assistance
- Mapping - Zoning, Transportation, Utilities, etc.

Transportation Department Coastal Regional Coaches - 1-866-543-6744

- DHR Coordinated Transportation - Dept. of Human Resources (Human Service Transportation, region-wide)
- Regional Rural Public Transportation - Dept. of Transportation (Sections 5311 and 5317, Demand-response public transportation)
- Purchase of Service Agreements - A dedicated subscription for trips typically with a community based organization that serves a targeted customer base)